

Remote access registration

To receive a link to activate remote access, please provide your installer with your email address and your request for activation. Once you receive the activation email, please follow these step-by-step instructions.

Passwort vergessen / Forgot Password



noreply@remote-heatpump.com
To

 Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Bitte klicken Sie auf den untenstehenden Link, um Ihr Passwort zu ändern.

[Passwort ändern](#)

Mit freundlichen Grüßen,



Please click on the link below to change your current password.

[Change password](#)

Best regards,



After clicking the "Complete Registration" button, you must enter a password that you wish to use for your account in the future.

After entering your password, please confirm it by clicking "Save".

Passwort bearbeiten

Neues Passwort

Neues Passwort wiederholen

Speichern

After you have chosen and saved your password, you will be redirected to the login page.

Please log in there with your email address (under "Username") and your password (under "Password").



Username / Email-Adresse

Password

Ihr Passwort wurde erfolgreich geändert.

Login

[Passwort vergessen?](#)

After logging in, you will have access to your device and can access it via the button marked in red below...

The screenshot shows a web interface for a heat pump system. The top section, titled 'Kunde', contains user profile information: Vorname (Test), Nachname (Inova), Adresse (Bare 5), Land (Bosnia and Herzegovina), City (70101 Jajce), Email (inova@info.ba), and Telefon Bsp (+387 63 456 XXX). A blue box with an arrow points to a password change icon in the top right corner, with the text 'Here you can change your password.' A red box with an arrow points to a user profile icon in the top right corner, with the text 'Here you can edit your data (address, etc.)'. Below this is a table titled 'Steuerungen' with columns: Serienr., Error, Wärmepumpen, VNC, and Firmen mit Zugriff. The 'Serienr.' column has a green dot and a text input field. The 'Error' column shows a list of error codes: 1, 201, 1000, and 1101. The 'Wärmepumpen' column shows 'Typ: EU 06L SWID: V0.0.4 - 3K'. The 'VNC' column has a red circle around a button. The 'Firmen mit Zugriff' column has a red box around the text. A red box with an arrow points to the 'Serienr.' input field, with the text 'Here is the serial number of your system.' A red box with an arrow points to the 'VNC' button, with the text 'Here you can connect to the display of your heat pump.' A red box with an arrow points to the 'Firmen mit Zugriff' text, with the text 'This displays the system operator (installer) who has access to your device.' In the bottom left corner, there is a button with a red circle around it and the text '<LT'. A red box with an arrow points to this button, with the text 'Here you can log out of your user account.'

Here you can change your password.

Here you can edit your data (address, etc.)

Here is the serial number of your system.

Here you can connect to the display of your heat pump.

This displays the system operator (installer) who has access to your device.

Here you can log out of your user account.